

MINUTES

Tuesday 12 September 2017
Conference Room, Barking Learning Centre
14:00-17:00

Members Present: Anne Bristow (Chair), Matthew Cole, Greg Tillett, Hazel North-Stephens, Dan James, Sharon Morrow, Rita Chadha, Jane Scotchbrook, Tim Barfoot, Tara Poore, Jonathan Toy, Stephen Norman, Stephen Thompson, Angie Fuller, Melody Williams, Penny Pyke, Cllr. Laila Butt and Val Marling

Apologies: Katherine Gilcreest, David Murray, Sarah D’Souza, Mark Gilbey-Cross

Note-taker: Pauline Corsan

1. Introductions and Apologies for Absence

Introductions were made and apologies noted as above.

2. Declarations of Interests, Previous Minutes and Action Log

No declarations of interests were noted.

3. Fire safety post Grenfell Tower

The Chair asked Stephen Norman to give an update on Grenfell Tower. Stephen handed over to Jonathan Toy. Jonathan gave background information to Grenfell. The fire spread across 24 floors in 18 minutes over 127 flats and 364 households were put into emergency accommodation.

This highlighted issues within the borough as to why it spread, the cause of the fire and the reasons. Locally we ensured that buildings in the borough do not have the ACM external cladding. There are 2 blocks that are having the facades removed in Dagenham, they are safe in the way they are fitted but have material that contains Polyethylene and the decision has been taken to remove them even though it is not considered they pose a risk.

In Grenfell Tower there were flats that were being sub-let and households within households. This Council will be checking every property to ensure that we know who are behind its doors. All buildings will be checked that are over 9 floors. An example was given which was a recent fatal flat fire which was found that had been split into two and made into 4 separate flats. There are 227 leasehold properties and 39 tall towers within the borough.

The Council are looking at issues with white goods as the fire at Grenfell was started by a fridge/freezer. Trading Standards are looking at reconditioned white goods being sold in the borough.

We are working with Stephen Norman on retro-fitting sprinklers but the Fire Brigade do not like drilling holes into old pipework. The final work will be to look at fire doors, opening and closure of doors to

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ensure they are sound. A number of blocks have been visited and the programme is accelerating. Further work around risk assessments will take place and a paper is due to go to Cabinet later this month.

Stephen Norman reported that as he is leading the investigation on Grenfell he is unable to talk about it. A lot of educational work is taking place and looking into vulnerable people who may be living in tower blocks so that individual systems can be put in. Stephen advised that we should wait for the outcomes from Sir Ken Knight's report before doing anything individually.

Tennant's Forums are being held next week for reassurance.

There are 5 sheltered housing units in the borough which will be protected first with Telecare systems. 120 people have been identified. LFB have provided funding to support Canary Systems and Pebbles for vulnerable people in their own Homes.

Stephen informed members that since Grenfell 800 inspections have taken place in London and the LFB have looked back at 100. 1 premises which was a private operation had failed the second test as it had a small amount of ACM and LFB are working with the company to rectify the problem.

It was noted that checks had taken place in schools over the summer break and endless templates had been received from the DfE for completion as part of the government data collection exercise.

Sharon Morrow reported that the CCG does not own any estates but would check and feedback to the Chair.

Melody Williams reported that NELFT have a mixture of tenants and have gone through the same compliance as the Council ensuring that fire risk assessments completed to date. Concerns around how vulnerable adults are identified and how this information is shared about those that cannot leave their buildings by their own accord.

Stephen Norman advised that access for fire-fighters should be looked at, at the planning stage when building new homes within the borough. The LFB are holding a talk on Friday on education for vulnerable people.

ACTION: To keep track on Grenfell and keep on the agenda for the next few meetings.

Jonathan Toy reported that there would be issues if there was a fire in one of the blocks due to sub-tenants and undocumented tenants i.e. cash being paid to landlords. In terms of volume it is not high in the borough but we need to find a way around how properties are let in the borough.

Rita Chadha reported that voluntary groups can do messaging. There has been criticism around resources for the fire service.

Q from Rita Chadha – Does the borough have enough resource?

A: Stephen Norman: Yes there are enough resources locally. We cannot change everything because of a one-off incident. An aerial fleet review is taking place.

The Chair advised the members that everyone in sheltered housing needs an emergency personal evacuation plan in place. Melody Williams/Tudur Williams to discuss. The Chair also reported that there is a “Grab Bag” on site which would be handed to the Fire Officer and vulnerable persons lists can be pulled from the systems. New staff are being employed as there are 1300 people needing emergency evacuation plans. We need to secure the basics first.

Discussion took place around Girder boxes and access and how data would be kept up to date. Telecare centres could hold better information and monitoring. The Chair responded by advising that data is updated yearly and some lists more frequently. This needs to be worked through as a Group.

Stephen Norman advised that a lot had already been done and an e-learning package is available from the Telecare Association Website and can be accessed via this link: <https://www.tsa-voice.org.uk/e-learning>. A certificate is awarded for this training.

Melody Williams responded around sub-letting within the borough and suggested that staff who are home visiting, such as midwives, health visitors, community services, Fire Brigade and Local Authority leads and if any homes identified establish a way of reporting.

ACTION: Jonathan Toy to write protocol on HMO’s and potential displacement of vulnerable people to be signed off as a partnership and brought back to December meeting for endorsement.

Jonathan Toy

4. Policing Update

Supt Scotchbrook advised of recent changes to the Basic Command Unit (BCU) and reported that a fifth superintendent will be employed as a deputy for Jason Gwillam and responsible for running HQ functions.

Supt Scotchbrook reported that they are reintroducing Chief Inspectors as a new structure across the three boroughs. There will be one in the immediate response strand, and other strands including neighbourhood should also get a Chief Inspector.

The members were advised that Immediate Response has been a challenge across the three boroughs, with three different radio channels which did not work well.

Supt Scotchbrook informed members that the unit had been divided into sectors which are along borough boundary lines as follows:

Redbridge

West

Barking and Dagenham South
Havering East

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Each sector has an individual radio channel with an Inspector and Sargeant on site and this makes for easier governance. Supt Scotchbrook reported that performance is now hitting 80-90%.

Discussion ensued around dedicated Ward Officers and Supt Scotchbrook advised that they needed to have them support emergency teams but they are now being brought back to Wards.

Q: Steve Thompson – so we will have dedicated ward officers back?

A: Supt Scotchbrook - Yes - they will be brought back as soon as possible, 2 officers per ward.

Q: Steve Thompson - There is a question around getting information out, no-one knows that the ward officers will be returning.

A: Supt Scotchbrook Agreed that communications do not go out widely enough.

Steve Thompson stated that he is still awaiting a reply to his letter.

Supt Scotchbrook told the members that the command was beginning to settle. Officers are waiting for tablets which are due at the end of this month which should make a difference.

Supt Scotchbrook also advised that the missing persons policy has changed and those regular missing persons are now deemed absent. This information is given by the care home and the Met then do not have to attend.

The Chair requested assurance that if we are taking the word of the Care Home whether this poses a risk. Supt Scotchbrook assured the Chair that no risk was being taken out.

The Chair stated that in the light of the damning response to the risk of missing children where HMIC was not satisfied and child protection arrangements are coming back for re-assessment resource is needed. Supt Scotchbrook re-affirmed that they are not pulling resources from this strand. The Chair informed members that the Quarter 3 report from HMIC is awaited.

Supt Scotchbrook informed members that the next phase is “business as usual”.

ACTION: Supt Scotchbrook to establish where the funding for additional resource is coming from.

Steve Thompson informed members that the Ward Panel Chairs are advising that dedicated police officers are missing which is of grave concern and residents see this as an indictment on the BCU model. Steve Thompson also reported that the present model of BCU is therefore not working and he is awaiting a response on how this will be reviewed with consultation with residents.

Steve Thompson had also heard that the IT tablets for police officers were unlikely to be ready this year.

Supt Scotchbrook responded by saying that she agreed parts of the model had not worked for cross-strand working, but this is being resolved and it is the biggest change in the Met for several years. Other parts of the model have worked well.

ACTION: Supt Scotchbrook to take back BCU consultation with residents.

The Chair stated that it is important to have the confidence of the partnership and residents that this model works for us. The pulling of dedicated schools officers to response units has worried the secondary heads. The partnership is working to make it a success but this is affecting resident's confidence and we do not want this to dip. Channels of communication should come via the CSP and Safer Neighbourhood Boards.

Supt Scotchbrook responded by advising that in respect of the schools' issue messages had gone out before the programme had been ratified and a meeting is being held tomorrow with Matthew Cole and the schools. Supt Scotchbrook is confident around schools.

It was noted that communications have always been a problem and were not written into the design of the BCU model and this is being looked at for the longer term. The Council is keen to explore the opportunity for a joint communications officer.

Supt Scotchbrook briefed the members on the 'Trend Crimes' within the borough as follows:

Prostitution – Ilford Lane

This raised concerns with B&D and operation bearing took place. A phased approach was taken with both males and females. The operation ran from 24th July with the following results in August:

	July	August
sex worker cautioned	2	1
Arrests	1	3
Stop and Search	30	26
Incidents	40	14

The numbers are going down and the operation is seen as a success and is ongoing. The mosque and residents are happy with the results.

Matthew Cole informed members that the demand for the sex trade is still there it has been removed from the streets but has gone into housing around Ilford Lane so there is still work to be done.

Moped Crime

Operation Venice was across strand and was seen as a success. The CID was involved with special assistance from traffic. Other days are planned. Operation Dragoon will look to see if offenders have insurance and will then liaise with their insurance companies. A lot of work has gone on in the community. As at 24 August there had been 10 offences of theft of mopeds and 2 offences where mopeds were used in a crime.

Acid Attacks

There have been 37 attacks in Barking and Dagenham which is an increase of 4 from last year.

Body Worn Cameras Update

This was rolled out across the Pathfinder on 20th March 2017. There are 774 cameras in the unit. They help improve the criminal justice system as they can encourage an early guilty plea. 48% with body worn camera evidence and 17% without. They also ensure that the police are acting correctly.

Steve Thompson said that under the stop and search protocol we can view the camera work. We were the first borough to have sessions but there are limitations that we cannot take notes and you have to be vetted. 4 or 5 cases are randomly selected. There are not many stop and searches carried out, approximately 100 per month. It was noted that personnel are impressed with the professionalism of the officers. Steve Thompson also advised that if you recognise a person you cannot continue to view the footage. There are still problems with officers actually switching the camera on. Supt Scotchbrook advised that there are performance measures against this.

The Chair asked whether there was any impact on the probation service. Greg Tillett advised no impact at present.

The Chair asked whether there were any questions for Supt. Scotchbrook. Steve Norman asked whether there were any protocols in place that could be shared.

ACTION: Supt Scotchbrook to check with Insp John Cooze and the Met lead to see whether there are any protocols in place regarding body worn cameras that can be shared.

It was noted that the Hate Crime Group had different figures given to them and we need to be consistent with data. It was agreed that a written report from the BCU will be sent so that figures can be looked at before the meeting.

ACTION: Supt Scotchbrook to provide a written report containing crime figures before the meeting.

5. CSP Sub Groups – 12-month plans

a) Safer Borough – Tim Barfoot

Forward plans were submitted early and finalised with help. Key targets are violence with injury; anti-social behaviour around Barking Town Hall. Key actions to focus on VOLT meeting with key partners, repeat victims of ASB and working with partners referred to moped crime initiative of getting them off the streets and looking at where the activity is happening.

A burglary initiative is planned across the 3 boroughs identifying where burglaries are taking place. Promoting property marking and visiting neighbours where a burglary has taken place.

School delivery team looking at crime prevention and enforcement of public areas and PSPO for Barking Town Centre. Focus will be on street beggars, street drinkers and drug users. There will be a consultation on public space protection orders in October this year for the next phase. Looking at Broad Street ASB and the PSPO is out for consultation.

The issue of “drifting” (road track racing) on the South A13 with young men. First operation took place on 11 August and 26 people were fined £100 each on the spot. A second operation took place last Friday where 23 people were again fined on the spot.

We are supporting work on gangs concerning youth violence and are working with partners.

The Chair stated that we need to be clear on what sub groups are focusing on what so there is no cross-over. Once plans are in this should become obvious. The Chair requested that work plans for each sub-group need to deal with activity.

ACTION: Work plans for each sub group to be sorted between now and end of month and the end report to contain activity.

Discussion took place around the community trigger process when residents are not happy with way things are being dealt with. The Chair has concerns around this and said “yes” if we are doing it and it will make a difference. It is not for statutory partners to trigger the process.

Jonathan Toy asked whether dates had been set for the Ward Panel Chair meetings?

ACTION: Penny Pyke to set up meeting dates for the rest of the year. Dates to be run past Steve Thompson before being sent out.

Stephen Norman also stated that he is not aware that the fire safety group under the Safer Borough sub group has met.

The Chair reported that VOLT is the operational mechanism for this and not the CSP partnership group. The Safer Borough

Group should be meeting separately and this should be discussed outside of this meeting.

ACTION: Matthew Cole to discuss membership with Penny Pyke and Tim Barfoot outside of the meeting for handover. Stephen Norman to be involved in the Group.

b) Children and Young People – Angie Fuller

The Youth Offenders Management Group has been extended to incorporate targets and the first meeting is being held in October. Targets covered include reducing first time offenders, reducing knife crime, reducing first time entrants and to develop a matrix within the borough. Rob Harris is dealing with recruitment of support workers.

- Maintaining monitoring decrease in trends.
- Mentoring schemes
- Put prevention packages in place earlier
- Re-offending mentoring ongoing
- Serious Youth Violence Group has been reinstated

There are ongoing projects around knife crime and more educational work with schools. CSE linked in with co-ordinator across the borough.

The Chair advised that there is a new group supporting safeguarding. Contact Erik Stein as the target has not been set and could add in what the young people want. We need to rationalise the groups that people go to.

Supt Scotchbrook reported that it is a fact that under 25 year olds knife crime over a rolling 12 month period is down 23%.

c) Managing Offenders – Greg Tillett

- Focus is on victims at the centre of what tackles re-offending and supporting re-offenders back into the community.
- Looking at information and intelligence sharing on how we track offenders
- Supporting offender's objectives re drug, alcohol and housing and the impact this has on the borough i.e. universal credit
- Enforcement and communication – how we work with the police and how we work with non-engagement and where to prioritise
- Supporting victims – this is not fully developed
- Review statutory support for victims (non-duplication of service).

Three meetings have been held of the sub group and these have been well attended.

The risks include lack of data and analyst support; there has been no representative from CLC. Rita Chadha advised it would be helpful if an independent advice sector representative attended this group.

ACTION: Rita Chadha to facilitate an independent advice sector representative to attend the managing offenders sub group.

d) Hate, Intolerance & Extremism – Rita Chadha

Rita Chadha reported that the Hate Crime Strategy had expired in March 2017.

Looking at tension monitoring and prevention, raising awareness. Strategic work will be bounced off Hate Crime week and we are testing the ground from areas to be put into the strategy. Thanks were given to MPS for providing the data sets at the last meeting. Attendance from NELFT is needed. It was noted that schools do attend these meetings.

Clarity was sought on tension monitoring meetings. Rita Chadha reported that Brexit was on the agenda as this will have a huge impact on workload. Cohesion is being kept separate. Community Solutions is a big part of the discussion area. BeFirst has inputted already. There is a draft Plan in place which amendments are being made to.

The Chair returned to tension monitoring meeting and reported that some routine meetings should be put into diaries otherwise there is a risk of losing control. Members agreed that tension monitoring meetings should be reinstated.

ACTION: 6-weekly tension monitoring meetings to be put into diaries. Matthew Cole will chair these meetings going forward.

e) Violence against Women and Girls – Melody Williams

This is a new sub group and the inaugural meeting was held in July. The TORs have been shaped and Membership agreed. Working through how to bring data together to support the commissioning process.

A plan has been developed virtually and the final version is not in the pack. The next meeting is being held on the 3rd October to ratify the plan. There are a number of actions which may be streamlined, and a strategy developed. It was agreed that this should wait until completion of VAWG needs assessment.

Training is being developed through the LSCB and plans are being made for White Ribbon Day. It was noted that buy-in is necessary from all agencies.

The Chair proposed that a format is developed for updated progress reports and only products come to CSP.

Discussion took place on data analysis and the Chair advised that there would be other analysts to help on data other than Dan James.

ACTION: Dan James to liaise with Vikki Rix around data resources.

6. MOPAC Consultation Presentation

Matthew Cole reported that the Mayor, MOPAC and MPS are consulting on how the public access and engage with the police going forward. We are moving away from counters to digital with a channel shift from buildings to on-line.

Discussion took place around the closure of buildings and a letter from the Leader to the Mayor had been circulated together with the Mayor's response.

There is an ongoing campaign not to close Dagenham Police Station or any of the 3 counters. Barking Police Station is the only station proposed to be open 24/7 in the borough. Fresh Wharf is not a police station or a counter. Dagenham will lose the front counter. Cllr. Cruddas has launched an online petition and the Council is campaigning with him on this point.

An event is being held on Thursday at Dagenham and Redbridge Football Club Deputy Mayor Linden will be attending. Steve Thompson reported that this conflicts with a labour party candidate selection.

There are over 2,500 signatures on the petition. It was noted that the consultation closes on the 6th October.

Q: What is the Council's position in relation to the closure of Dagenham Police Station and Partner's views?

A: The Chair stated that it should be remembered that Barking Police Station closed and this should influence MOPAC views that Dagenham Police Station should therefore be kept open.

It was noted that the police could not contribute to this discussion.

It was agreed that the CSP should respond to the closure as a whole and individual agencies should also respond separately.

Rita Chadha indicated that CVS would be sending their own submission and legal advice is being taken. Rita also reported that the Consultation Institute had reported that this was possibly the worst consultation this year.

ACTION: Rita Chadha to send link to members of the Consultation Institute website.

Discussion ensued around the closures and Steve Thompson advised that there is a question around vulnerable people as there are always people in the station. It was noted that Dagenham Police Station has one of the highest footfalls.

MPS are retaining 43 stations and Members agreed that Barking and Dagenham need one of them. Contact counters do not work unless

they have regular presence. Discussion ensued around the estates police being based at Dagenham and the Chair recommended that we could strengthen our response with the fact that the Estates police are based there.

Angie Fuller indicated that the closure would pose a risk as we utilise Dagenham Police Station for youth offenders and for sex offenders to report to.

ACTION: Event to be pushed out through our communications channels. Residents are needed to attend. Matthew Cole to ensure that a communications officer attends. Council Officers, Councillors to tweet from meeting using #SOS Dagenham.

Melody Williams indicated that we should focus on the function to be retained rather than the building with the rationale to keep the service close to residents.

7. Performance Report

Matthew Cole gave a quick overview of overall performance. ASB is amber, criminal damage down. Burglary has gone up across the BSU and is rated Red for us. The figures are not good for first time entrants into the Youth Justice System compared to London. Another area of concern is with MARAC and the number of repeat referrals.

The Chair asked for any comments or questions from Members.

Stephen Norman advised that the probable number of repeat referrals that come in should be around 26% dropped from 23% to 17.1%. There is a risk that people become the victims again and we are not identifying this.

Hazel North-Stephens informed members that a fair bit of work is being done using the data from Central Police so that it can be married up against MARAC and we can look at other agencies by flagging and tagging.

The Chair advised that we need to think about those people affected and ensure that they are signposted to the relevant services. Hazel North-Stephens reported that RFG data enables us to see this information and examine every single name. This is new to us over the last two weeks.

ACTION: Melody Williams to pick up RFG data with Hazel North-Stephens

8. Safer Neighbourhood Board – Chair’s report

Steve Thompson reported that there are 4 meetings held per year two of which are Board meetings and two open meetings. The next meeting is being held at Barking Learning Centre on the 28th September at 18:30. Posters have been displayed in libraries and

the Council is using social media to promote the meeting. **Note for CSP Members: The SNB meetings will be held before the CSP meetings so that it can dovetail in.**

9. Chair's Report

Chair's Report for noting and was circulated with the agenda.

10. Forward Plan

The Chair reported that there appears to be only one item "Restore London Presentation" that is not a standard item. We need major discussion topics to go on as agenda items.

ACTION: Matthew Cole to send email requesting discussion topics for future CSP meetings.

11. Any Other Business

- **Membership:** Stephen Norman queried the membership of the group as circulated with the agenda. It was noted that an old list had been attached and a new one was circulated at the meeting.

The Chair advised that she was proposing to invite Anne Graham to future meetings as she will be the Operational Director for YOS when the services moves over to her. Members agreed.

The Chair agreed to write to CRC to see if Lucy Satchell-Day wishes to attend CSP or Managing Offenders Sub-Group or if a representative can be nominated.

12. Date of Next Meeting

Wednesday 13th December
13:00-16:00

Barking Learning Centre, Conference Room 1

M E E T I N G C L O S E D